



THIS SEAT COUNTS (NAME A SEAT) TERMS AND CONDITIONS

By naming a seat at Hall for Cornwall (“we”, “us” or “our”) by telephone, in person over the counter, online via the desktop or mobile website, you are agreeing to these terms and conditions.

- Naming a seat does not include admission to performances/events or guarantee priority seat allocation for future productions. You are required to purchase a ticket for any performance you wish to attend.
- If you wish to sit in the seat/s you have named when purchasing a ticket for a performance, we will do our utmost to accommodate your wishes but cannot guarantee this will be possible.
- Naming a seat lasts for 10 years. The plaques will be in place for 10 years from the date the plaque is unveiled, after which time we will make contact to ask if supporters would like to renew their support with a further donation. Please note, it will be your responsibility to ensure we have the correct contact details for you, should you change address, email address or telephone number in the future.
- We endeavour to install seat plaques named and paid for in full before 24th August 2021 in time for the theatre re-opening. For seats named and paid in full after 24th August 2021, we will endeavour to install by 31st December 2021.
- Once you have donated and named your seat, you have a 14 day period in which to change your mind and receive a full refund minus any administration costs.
- Once you have donated and named your seat and the 14 day cooling off period has passed, donations to the This Seat Counts campaign are non-refundable, including payments by instalment. If you choose to pay in instalments, the plaque will be installed on your seat after the final payment is complete. Cancelled instalment plans are non-refundable and will result in the cancellation of your seat dedication and the seat being placed back on sale.
- Your chosen seat cannot be changed after the plaque has been installed. However, you are welcome to sponsor/name as many seats as you wish.
- Please note that seating plans are subject to change and named seats may be moved or removed for some shows, depending on seat configuration and the production’s staging. Hall for Cornwall reserves the right to make seats unavailable for booking at any time without notice.
- With the auditorium build in the final stages of completion - seat rows and numbers are subject to change until the final seats are in place. We will confirm seat number along with dedication for the plaque before installation.